

# C.A.S.T. S.R.L.

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## Information on the processing of personal data pursuant to art. 13-14 EU Reg. 2016/679

### Interested subjects: customers.

C.A.S.T. S.R.L. as Data Controller of your personal data, pursuant to and for the effects of EU Reg. 2016/679 hereafter referred to as 'GDPR', hereby informs you that the aforementioned law provides for the protection of data subjects regarding the processing of personal data and that this treatment will be based on principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

Your personal data will be processed in accordance with the legislative provisions of the aforementioned law and the confidentiality obligations laid down therein.

Purpose and legal basis of processing: in particular, your data will be processed for the following purposes related to the implementation of obligations related to legislative or contractual obligations:

- obligations required by law in the field of taxation and accounting
- after - sales assistance
- credit recovery activities
- dispute management
- customer management
- quality management
- activities scheduling
- measurement of customer satisfaction
- historical billing of customers

Method of treatment. Your personal data may be processed in the following ways:

- by electronic calculators using software managed or programmed directly
- substitutive archiving of invoices through standard preservation
- processing by electronic calculators
- manual treatment by means of paper archives

Each treatment is carried out in compliance with the methods set out in articles. 6, 32 of the GDPR and through the adoption of the appropriate security measures.

Your data will be processed only by personnel expressly authorized by the Owner and, in particular, by the following categories of employees:

- Subjects authorized to treatment

Communication: Your data may be communicated to external parties for a correct management of the relationship and in particular to the following categories of Recipients including all duly appointed Data Processors:

- banks and credit institutes
- consultants and freelancers, also in associated form
- in the context of public and / or private subjects for whom the communication of data is mandatory or necessary in compliance with legal obligations or however, it is functional to the administration of the relationship;
- debt collection companies
- shippers, transporters, post offices, companies for logistics

Diffusion: Your personal data will not be disclosed in any way.

Conservation Period. Please note that, in compliance with the principles of lawfulness, purpose limitation and data minimization, pursuant to art. 5 of the GDPR, the retention period of your personal data is:

- established for a period of time not exceeding the achievement of the purposes for which they are collected and processed for execution and performance of the contractual purposes;
- established for a period of time not exceeding the completion of the services provided;
- established for a period of time not exceeding the achievement of the purposes for which they are collected and processed and in compliance with the mandatory time limits prescribed by law.

Owner: the Data Controller, pursuant to the Law, is C.A.S.T. S.R.L. (Via A. Toscanini 57, 46043 Castiglione delle Stiviere (MN), e-mail: info@aircuddle.com telephone: 0376944284; P.Iva: 02077420202) in the person of its legal representative pro tempore.

You have the right to obtain from the holder the cancellation (right to be forgotten), limitation, updating, correction, portability, opposition to the processing of personal data concerning you, as well as in general can exercise all the rights provided from the articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR.

#### **EU Reg. 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the interested party**

1. The interested party has the right to obtain confirmation of the existence or not of personal data concerning him / her, even if not yet registered, their communication in intelligible form and the possibility of making a complaint with the control authority.

2. The interested party has the right to obtain the following indication:

- the origin of personal data;
- purposes and methods of treatment
- logic applied in case of treatment carried out with the aid of electronic instruments
- identification details of the data controller, data processors and the designated representative pursuant to article 5, paragraph 2;
- subjects or categories of subjects to whom personal data may be communicated or who may become aware of it as appointed representative in the territory of the State, managers or agents.

3. The interested party has the right to obtain:

- updating, rectification or, when interested, integration of data;
- the cancellation, transformation into anonymous form or blocking of data processed unlawfully, including data whose retention is unnecessary for the purposes for which the data were collected or subsequently processed;
- the attestation that the operations referred to in letters a) and b) have been brought to the attention, also with regard to their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfillment proves impossible or involves a use of means manifestly disproportionate to the protected right;
- data portability.

4. The interested party has the right to object, in whole or in part:

- for legitimate reasons, the processing of personal data concerning him, even if pertinent to the purpose of the collection;
- to the processing of personal data concerning him for the purpose of sending advertising or direct sales material or for carrying out market research or commercial communication.